

WorkView

What It Is

OnBase WorkView is a complete, easily tailored, point-and-click application that enables organizations to create and track a wide variety of business interactions. With WorkView, organizations can attach OnBase documents to any interaction record.

For example, WorkView can be used in an Accounts Payable department to track the interactions between an Accounts Payables clerk and the vendors.

How It Works

OnBase WorkView allows organizations to build and define an application through a point-and-click configuration tool by first defining the following:

- The business problem to be solved
- The data to be recorded for each interaction
- The user interface that you want the Clerk to use
- The criteria by which you wish to search, categorize or group interactions (for example, all payment issues that have not been resolved within 2 days)
- A Manager-specific user interface

The OnBase WorkView product is fully integrated with the OnBase document management system. The WorkView product resides in the same database as the OnBase document management system. The security model is integrated with your existing OnBase system.

Who Will Benefit

OnBase WorkView provides the ability to configure an application that is specific to your business practices. Providing a centralized method of tracking business interactions will reduce duplication of effort, improve communications and reduce errors. Each time a user enters information, the entire organization will benefit because it will have access to the information regarding what has transpired. Organizations will benefit from the rapid deployment (without programming) of custom business solutions.

Technical Features

- Configurable user interface for both workers and management
- Simple point-and click configuration tool
- Security integrated with OnBase
- User defined buttons

Business Benefits

- User-defined applications can be easily tailored to your business processes and procedures
- Provides one application for workers to track business interactions
- Maintenance and administration is integrated with OnBase

System Requirements

- OnBase Web Client
- OnBase Web Server
- Internet Information Server 4.0+
- Windows NT 4 or 200 Server with OnBase Core Services DLL's.
- Windows 98, NT 4, 2000 or XP workstations.
- Supported Databases: SQL Server 2000, Oracle 8i, 8.1.7.2 or greater, Oracle 9i
- Internet Explorer 6.0
- MSXML 3.0

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